

Register Your Product and Win

*Register your new APC product to
activate your Equipment Protection Policy
and to receive special offers and upgrades.*

Register online to win free stuff!

http://www.apcc.com





NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 36 WEST KINGSTON, RI

POSTAGE WILL BE PAID BY ADDRESSEE



AMERICAN POWER CONVERSION

ATTN:WARRANTY REGISTRATION
132 FAIRGROUNDS ROAD
PO BOX 278
WEST KINGSTON RI 02892-9906





How are we doing? Please provide comments on APC products or service.
If you have a question that requires a response, please e-mail to apcinfo@apcc.com.



Fax: 1.401.789.3710

Online: <http://www.apcc.com>

Mail: return this postage paid card

Phone: 1.800.800.4APC

(Please fold and tape closed to mail.)

990-0001-A rev.8 9/96

1. Activation of your Equipment Protection Policy
2. Advance notice of new products, upgrades and promotions, and special discount offers
3. *APC Currents*, our quarterly power protection newsletter



Register online and get:

All of the benefits listed above

Plus:

You'll be instantly entered in our monthly drawing for **APC t-shirts** and those who fill out the card completely (yes, even the *blatant marketing info* in section 2) will be entered in a yearly drawing to win a **new PC workstation!**



Now registering online allows you to register multiple products on one form. Point your browser to APC's PowerPage™ at <http://www.apcc.com> and click on warranty registration.

APC
provides
the
most
reliable
solution
for a
variety
of
applications

Thank you

for choosing **APC**, the world's most reliable power protection!

Register your APC product now



Peripherals

SurgeArrest®
ProtectNet®
PowerManager®



Workstations

Back-UPS®
Back-UPS® Office™
Back-UPS Pro®



Servers

Smart-UPS® v/s™
Smart-UPS®
Smart-UPS® RM
Smart-UPS® XL



Datacenters

Matrix-UPS®



If you need to register multiple products,
do it **online** at <http://www.apcc.com>

and you'll get:

Name (First, Last) _____
Title / Function _____
Company Name _____ Mailstop/Div. _____
Street Address _____
City _____ State/Province _____
(2 letter abbreviation if applicable)
Zip/Post _____ Country _____
Phone Number _____

APC Product Purchased 1. ☐ SurgeArrest® P7 2. ☐ PowerManager™ 3. ☐ Line-R® 4. ☐ PowerCell® 5. ☐ Back-UPS®
6. ☐ Back-UPS® Pro 7. ☐ Back-UPS® Office™ 8. ☐ Smart-UPS® 9. ☐ Smart-UPS® v/s™ 10. ☐ Matrix-UPS™

APC Model # Purchased _____ Serial # _____

Purchased From _____ Purchase Date ____/____/____
Month/Day/Year

City _____ State/Province _____ Country _____
(2 letter abbreviation if applicable)

Blatantly self-serving marketing stuff, but it helps us serve you better so please fill it out anyway
Fill out this section and you will be entered in a yearly drawing to win a new PC workstation!

How did you first hear about APC?

- 1. ☐ Advertising
- 2. ☐ Catalog
- 3. ☐ Peer referral
- 4. ☐ Reseller / Dealer
- 5. ☐ Editorial / Article
- 6. ☐ Trade show
- 7. ☐ Store display
- 8. ☐ Internet
- 9. ☐ Other _____

What type of equipment are you protecting with this APC product? (mark all that apply)

- 1. ☐ Server (non-internet)
- 2. ☐ Internet server
- 3. ☐ Standalone Personal Computer
- 4. ☐ Networked computer / Workstation
- 5. ☐ Midrange system
- 6. ☐ Internetworking hardware
- 7. ☐ Fax machine
- 8. ☐ Printer
- 9. ☐ Telecommunications equipment
- 10. ☐ Point of sale equipment
- 11. ☐ Medical equipment
- 12. ☐ Audio/Video entertainment systems
- 13. ☐ Other _____

If using this product with a computer: Which brand(s) of computer hardware do you use with this APC product? (mark all that apply)

- 1. ☐ Apple
- 2. ☐ Compaq
- 3. ☐ Data General
- 4. ☐ DEC
- 5. ☐ Dell
- 6. ☐ Gateway 2000
- 7. ☐ HP
- 8. ☐ IBM
- 9. ☐ NEC
- 10. ☐ Packard Bell
- 11. ☐ SGI
- 12. ☐ Sun
- 13. ☐ Unisys
- 14. ☐ Other Computer _____
- 15. ☐ Non-Computer

If using this product with a computer: What type of hardware are you protecting with this APC product? (mark all that apply)

- 1. ☐ 486
- 2. ☐ Pentium
- 3. ☐ Pentium Pro
- 4. ☐ AS/400
- 5. ☐ Macintosh
- 6. ☐ Power PC
- 7. ☐ Minicomputer (other than AS/400)
- 8. ☐ Alpha
- 9. ☐ Sparc
- 10. ☐ MIPS
- 11. ☐ Telecommunications
- 12. ☐ Internet hardware (Hubs, Bridges, Routers)
- 13. ☐ Other _____

If you bought an APC UPS: What type of interface device or software do you use with this UPS?

- 1. ☐ PowerChute plus
- 2. ☐ PowerChute Pro
- 3. ☐ PowerChute v/s
- 4. ☐ Interface Cable
- 5. ☐ PowerNet SNMP Agent
- 6. ☐ PowerNet SNMP Manager
- 7. ☐ PowerNet SNMP Adapter
- 8. ☐ None
- 9. ☐ Other _____

If using this product with a computer: Which operating system is used on the computers that are protected by this APC product?

- 1. ☐ DOS
- 2. ☐ Windows
- 3. ☐ Windows 95
- 4. ☐ Windows NT
- 5. ☐ OS/2 / LAN Manager / LAN Server
- 6. ☐ Appleshare / System 7
- 7. ☐ Banyan Systems
- 8. ☐ Novell Netware ver. _____
- 9. ☐ SCO Unix
- 10. ☐ Solaris (on Intel based system)
- 11. ☐ Solaris / SunOS (on Sparc based system)
- 12. ☐ HP-UX
- 13. ☐ AIX
- 14. ☐ NCR Unix
- 15. ☐ UNIXWARE
- 16. ☐ Other Unix
- 17. ☐ Other _____

If you bought an APC UPS: Which of the following features were important to you when choosing this APC product? (mark the 3 most important)

- 1. ☐ Appearance
- 2. ☐ Brownout protection / SmartBoost
- 3. ☐ Extra outlets
- 4. ☐ Flat under monitor shape, if applicable
- 5. ☐ Front panel display
- 6. ☐ Length of battery backup
- 7. ☐ Output waveform
- 8. ☐ Packaging
- 9. ☐ Power capacity / VA rating
- 10. ☐ Price
- 11. ☐ Reliability
- 12. ☐ Replace battery indicator
- 13. ☐ Size / Weight
- 14. ☐ Software feature support (PowerChute)
- 15. ☐ Software included with UPS
- 16. ☐ Power line surge suppression
- 17. ☐ 10 BaseT surge suppression
- 18. ☐ Modem line surge suppression
- 19. ☐ Unattended system shutdown capabilities
- 20. ☐ User-replaceable batteries, if applicable
- 21. ☐ No specific features
- 22. ☐ Other _____

Decision to purchase this product was based on: (mark all that apply)

- 1. ☐ Dealer recommendation
- 2. ☐ Advertising
- 3. ☐ Past use of APC product
- 4. ☐ Peer recommendation
- 5. ☐ Price
- 6. ☐ Product features / Technical specifications
- 7. ☐ Company / Department Standard
- 8. ☐ Product warranty
- 9. ☐ Equipment Protection Policy
- 10. ☐ Company reputation
- 11. ☐ Other _____

From what type of store did you purchase this APC product?

- 1. ☐ Computer products dealer
- 2. ☐ Value Added Reseller (VAR)
- 3. ☐ Mail order catalog
- 4. ☐ Computer superstore
- 5. ☐ Warehouse club
- 6. ☐ Mass merchant / Retail store
- 7. ☐ Power specialist
- 8. ☐ Computer manufacturer
- 9. ☐ Internet
- 10. ☐ Other _____

Was this product purchased and installed as part of the original system?

- 1. ☐ Yes
- 2. ☐ No

Where will this APC product be used?

- 1. ☐ Data center
- 2. ☐ Factory
- 3. ☐ Home
- 4. ☐ Office
- 5. ☐ Home office
- 6. ☐ Laboratory
- 7. ☐ Retail store
- 8. ☐ School / University
- 9. ☐ Hospital / Medical facility
- 10. ☐ Other _____

Which best describes your company's primary activity at this location:

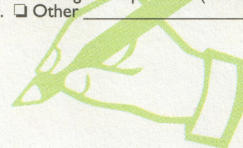
- 1. ☐ Communications / Broadcasting / Publishing
- 2. ☐ Consulting
- 3. ☐ Education
- 4. ☐ Engineering / Architecture / Construction
- 5. ☐ Finance / Banking / Accounting / Insurance / Real estate
- 6. ☐ Government / Military
- 7. ☐ Health / Medical
- 8. ☐ Legal services
- 9. ☐ Manufacturing / Industrial
- 10. ☐ Research / Development
- 11. ☐ Computer Reseller / Distributor / Wholesaler
- 12. ☐ Other Reseller / Distributor / Wholesaler
- 13. ☐ Other service industry
- 14. ☐ Other _____

How many employees at your company?

- 1. ☐ 100 or less
- 2. ☐ 101-1000
- 3. ☐ More than 1,000

Which of the following best describes the job or position of the person who decided to purchase this product?

- 1. ☐ Accountant / Banker / Financial analyst
- 2. ☐ Administrative staff
- 3. ☐ Art director / Graphic designer
- 4. ☐ Chairman / President / Owner / Partner
- 5. ☐ Consultant / Advisor
- 6. ☐ CFO / Controller / Treasurer
- 7. ☐ Data comm. / Telecomm. Manager
- 8. ☐ Editor / Writer
- 9. ☐ Educator
- 10. ☐ Engineer / Scientist / Programmer analyst
- 11. ☐ LAN / Network Manager
- 12. ☐ LAN / Network Staff
- 13. ☐ MIS / DP Manager
- 14. ☐ Professional (Doctor / Lawyer / Architect)
- 15. ☐ System support
- 16. ☐ Facilities Manager / Staff
- 17. ☐ Purchasing Manager / Staff
- 18. ☐ Manager / Supervisor (not listed above)
- 19. ☐ Other _____



APC Product Warranty Registration Card